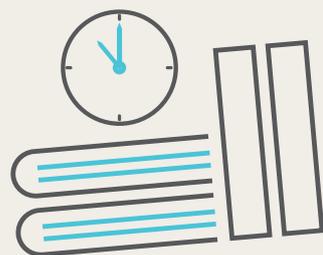
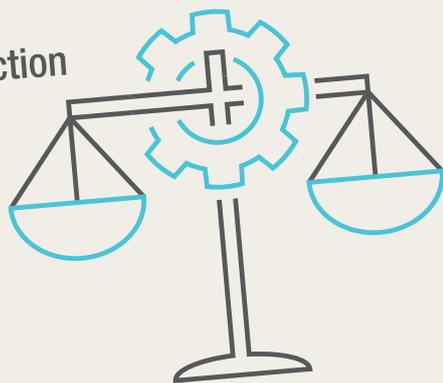


# QUALITY POLICY

December, 2022

- ✓ Professional independence
- ✓ Mandate for data collection and access to data
- ✓ Adequacy of resources
- ✓ Commitment to quality
- ✓ Statistical confidentiality and data protection
- ✓ **Impartiality and objectivity**
- ✓ Sound methodology
- ✓ Appropriate statistical procedures
- ✓ Non-excessive burden on respondents
- ✓ Cost effectiveness
- ✓ Relevance
- ✓ **Accuracy and reliability**
- ✓ Timeliness and punctuality
- ✓ Coherence and comparability
- ✓ Accessibility and clarity



## QUALITY POLICY OF THE CROATIAN BUREAU OF STATISTICS

The Croatian Bureau of Statistics (hereinafter referred to as: the CBS) is a professional and politically independent institution responsible for the development, production and dissemination of statistical data. Official statistics provide high-quality, comparable and reliable statistical data that reflect economic and social phenomena and processes, and provide users with a reliable source for the analysis of the current situation and making informed decisions.

The CBS produces official statistics in accordance with the prescribed methodology and statistical procedures. At the same time, the CBS ensures statistical confidentiality, which implies the protection of confidential data related to an individual statistical unit. The main goal of the CBS is to produce statistics that will be accurate, reliable, coherent and comparable.

The fundamental principles, organisation, position, tasks and coordination of the system of official statistics are regulated by the [Official Statistics Act](#), which refers to the statistical activities of all producers of official statistics. The CBS produces statistics in accordance with user needs, publishes timely and accurate data and presents them in a clear and understandable form. The CBS's resources should meet the needs for fulfilling all the obligations that are set at the national and international level. Accordingly, employees are provided with appropriate training and experience to meet current statistical needs.

The CBS is responsible for official statistics produced on the territory of the Republic of Croatia and produces and disseminates official statistics, and ensures coherence within and between statistics, including comparability over time and full geographic coverage. In order to reduce the burden on reporting units, the CBS uses available administrative sources.

In order to meet the growing national and international requirements, the CBS is focused on good service, efficiency and cost-effectiveness. They regularly and actively cooperate with the European Statistical System in the development and harmonisation of statistical processes and data.

The CBS produces official statistics in accordance with well-designed methods and processes and conducts activities in accordance with the planned dynamics. Quality indicators and other important factors of processes and products are well defined, and the

results are continuously monitored. If the quality indicators are not met, changes are made that include improvement processes and procedures.

The CBS quality system is based on the 16 principles from the European Statistics Code of Practice, published by Eurostat, as follows:

- 1 Professional independence
  - 1.a Coordination and cooperation
- 2 Mandate for data collection and access to data
- 3 Adequacy of resources
- 4 Commitment to quality
- 5 Statistical confidentiality and data protection
- 6 Impartiality and objectivity
- 7 Sound methodology
- 8 Appropriate statistical procedures
- 9 Non-excessive burden on respondents
- 10 Cost effectiveness
- 11 Relevance
- 12 Accuracy and reliability
- 13 Timeliness and punctuality
- 14 Coherence and comparability
- 15 Accessibility and clarity.

Zagreb, 9 December 2022